

2025

INTERNATIONAL LEADERSHIP AND COACHING CONFERENCE

Kuala Lumpur, Malaysia 21-22 MAY

# OF WORK COACHING FOR A HUMAN-CENTRIC WORLD

21 & 22 MAY 2025, HOTEL ROYALE CHULAN DAMANSARA















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The workplace is evolving with emerging technologies such as AI, automation, and digital collaboration tools, alongside societal shifts like remote work, flexible structures, and changing employee expectations. As these changes reshape how we work, coaching is becoming essential in helping individuals and organizations adapt and thrive.

The International Leadership and Coaching Conference 2025 – The Future of Work: Coaching for a Human-Centric World explores how coaching fosters resilience, empathy, emotional intelligence, and adaptability in an era of constant transformation. By integrating a human-centric approach, coaching empowers leaders and teams to navigate complexity with confidence while maintaining meaningful connections in a digital-driven world.

Join us for two days of insightful discussions, expert-led sessions, and transformative coaching strategies designed to equip leaders, coaches, and professionals with the tools to shape the future of work.





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It is my great pleasure to welcome you to the International Leadership and Coaching Conference 2025.

Since its inception in 2012 as the International Coaching Conference Kuala Lumpur, this event has been a cornerstone for coaching professionals to learn, share, and grow. Over the years, we have witnessed the profound impact of coaching in leadership development, reinforcing the belief that coaching and leadership cannot be separated. Leadership is most effective when infused with coaching principles, and coaching gains greater impact when applied within leadership contexts. This understanding led us to rename the conference, reflecting our commitment to bridging these two essential disciplines.

This year, we continue our tradition of bringing together world-class speakers, leading coaching practitioners, and leadership experts to share their wisdom and insights. With interactive sessions, thought-provoking discussions, and invaluable networking opportunities, we hope to create an enriching experience for all participants.

I extend my sincere gratitude to our sponsors and supporters, whose contributions have made this conference possible. A special thank you to the organizing committee for their dedication and hard work in curating an outstanding program, and to our esteemed speakers for generously sharing their expertise.

I invite you to immerse yourself in this conference—engage, learn, network, and share. The true strength of our coaching and leadership community lies in the collective wisdom and experiences we bring together.

Conference Chair
Dr. Shan Moorthi





#### **Conference Topics**

- Beyond Boundaries: Shaping Leadership for the Future
- Coaching Leaders to Thrive in Chaos
- Navigating the Future of Work: INTAN's Coaching Initiatives for Building High-Performing Public Sector Teams
- The Future of Personal Branding Unleashed
- Connecting with Our Stakeholders through The Coaching Masteries®
- "If you can coach, you can sell" Highlighting the similarity between coaching and selling
- Al-Driven Pre-Coaching Assessments: Scaling Human-Centric Development for the Future of Work
- Coaching to Enable People-Centered Leadership
- The Ripple Effect of Coaching: A Catalyst for Change and Future Leaders
- Empathetic Leadership: Coaching for the Future of Work
- Coaching for Innovation: Unlocking Creativity and Learning in the Tech Workplace
- Leading as a Certified Professional Coach at the Ministry of Health

#### Who should attend

- C-Suite Executives
- Directors
- General Managers
- Human Resource Managers
- Learning & Development Managers.
- Coaches and coaching professionals.
- Leaders and managers seeking to improve relationships and productivity.
- Individuals looking for personal growth and development.
- People seek to shift mindsets and address limiting beliefs.
- Anyone interested in the transformational aspect of coaching and the future of work





# **DAY 1 | WED** 21.05.25

#### **CONFERENCE ITINERARY**

Time	Session
0830 - 0900	Conference Registration, Breakfast & Networking
0900 - 0945	National Anthem: Negaraku
	Welcome Address by Conference Chair Dr. Shan Moorthi
	Conference Opening, officiated by:  YBhg. Tan Sri Wan Ahmad Dahlan bin Haji Abdul Aziz  Director General of Public Service (Ketua Pengarah Perkhidmatan Awam, KPPA),  Malaysia
	Special Address by Guilian Carlotti President, International Association of Coaching (IAC)
0945 - 1030	Beyond Boundaries: Shaping Leadership for the Future  Anjali Nair, (Past President of the International Association of Coaching)
1030 - 1100	Tea/Coffee & Networking
1100 - 1145	Coaching Leaders to Thrive in Chaos  Truett ("True") Black
1145 - 1230	Navigating the Future of Work: INTAN's Coaching Initiatives for Building High- Performing Public Sector Teams  Nurul Shuhairah Binti Mukhtar
1230 - 1400	Lunch
1400 - 1445	The Future of Personal Branding Unleashed  Prasath Kanagaras
1445 - 1530	Connecting with Our Stakeholders through The Coaching Masteries®  C.J. Ng
1530 - 1615	"If you can coach, you can sell" – Highlighting the similarity between coaching and selling.  Leow Leik Hong
1615 - 1700	Tea/Coffee & Networking
	End of Day One

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# **DAY 2 | THU 22.05.25**

#### **CONFERENCE ITINERARY**

Time	Session
0830 - 0900	Breakfast & Networking
0900 - 0945	AI-Driven Pre-Coaching Assessments: Scaling Human-Centric Development for the Future of Work  Robert Abbanat
0945 - 1030	Coaching to enable People-Centered Leadership  Dr G. Rajkumar
1030 - 1100	Tea/Coffee & Networking
1100 - 1145	The Ripple Effect of Coaching: A Catalyst for Change and Future Leaders  Aleena Che Ramli
1145 - 1230	Empathetic Leadership: Coaching for the Future of Work  Rita Tsui
1230 - 1400	Lunch
1400 - 1445	Coaching for Innovation: Unlocking Creativity and Learning in the Tech Workplace  Dr. Antakirana, PCC
1445 - 1530	Leading as a Certified Professional Coach at Ministry of Health  Dr. Raoul @ Muhammad Yusof Sibert, Ministry of Health (MALAYSIA)
1530 - 1615	The Coaching Mosaic: Insights, Connections, and NExt Steps by <i>Dr Shan Moorthi</i>
1615 - 1700	Conference Closure

Tea/Coffee & Networking









#### Conference Opening, officiated by:

YBhg. Tan Sri Wan Ahmad Dahlan bin Haji Abdul Aziz Director General of Public Service (Ketua Pengarah Perkhidmatan Awam, KPPA), Malaysia

#### **Special Address**

# Guilian Carlotti | President, International Association of Coaching (IAC)

Giulian G. Carlotti Roncarati is a visionary entrepreneur and transformative coach with over three decades of experience coaching individuals, teams, and organizations to achieve their most cherished dreams. As the current President of the International Association of Coaching (IAC®) and an IAC-Certified Coach, Guilian brings a wealth of expertise to his role. His impressive client roster includes high-performance athletes, (MLB - MLS) top-tier soccer teams, and executives from multinational corporations. A TED Circles Speaker and international conference presenter, Guilian is also the founder of MVP Coaching Institute and co-creator of the Promesas CRACK Program. Balancing his professional achievements, Guilian's core value remains his family, including his 36-year marriage to his wife Nancy, two children and two grandchildren.









### Beyond Boundaries: Shaping Leadership for the Future Anjali Nair | The HR Studio

The future of leadership is being shaped in real-time by an emerging world of new possibilities. As we shift from a shareholder-centric model to stakeholder capitalism, leadership is being redefined—one that navigates complexity while placing human values at the core of decision-making. This session will explore how leadership development must evolve to meet the demands of tomorrow by addressing two crucial questions:

- What leadership shifts must we embrace to shape the future?
- How can coaching accelerate leadership transformation, enabling organizations to thrive and adapt to the emerging world?

Anjali Nair, Founder of The HR Studio, is a certified coach with 25 years of experience as a strategic HR business partner, OD consultant, and leadership coach.

She has worked across diverse sectors, including public organizations, education, MNCs, non-profits, and start-ups. Passionate about empowering leaders, she served on the Governing Board of the International Association of Coaching and served as its Global President from 2022 to 2023. She holds an MSc from IIT-Roorkee, a PGDM in HRD, and multiple psychometric certifications. Additionally, she is a certified Independent Director and works with organizations as a strategic advisor

#### **Coaching Leaders to Thrive in Chaos**

#### Truett ("True") Black | True Development

In a time of rapid and disruptive change, our coaching practices must change to meet the needs of the leaders we coach. A 2015 Bain study on inspirational leadership identified centeredness as the single most inspirational trait leaders can display. Centeredness is a leadership superpower that every leader must actively develop in order to meet the demands of leading in 2025 and beyond. "Coaching Leaders to Thrive in Chaos" will define centeredness and its related competencies, lay out an evidence-based approach to coaching centeredness, and help coaches to deepen their own centeredness and coaching effectiveness.

True Black is an executive coach and facilitator with 20 years of experience in leadership development. Drawing on a corporate leadership background in sales, marketing, and operations, True specializes in coaching leaders and teams to navigate complex challenges and achieve meaningful growth. Certified in multiple coaching methodologies, True combines evidence-based practices with a deep understanding of organizational dynamics to foster resilience, influence, and leadership prowess. Fluent in English and Mandarin, True works with diverse industries globally, helping clients stretch beyond their comfort zones in a psychologically safe environment to unlock their full potential.





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### Navigating the Future of Work: INTAN's Coaching Initiatives for Building High-Performing Public Sector Teams

### Nurul Shuhairah Binti Mukhtar | National Institute of Public Administration (INTAN)

As the Centre of Excellence for Coaching in the Public Sector, INTAN helps promote a solution-focused mindset and unlock the potential of civil servants. Its coaching initiatives are based on five key areas: publicity and promotion, learning and development, knowledge enrichment, networking and consulting, and professional enhancement. INTAN works closely with certified professional coaches across the public sector to strengthen the coaching culture. Through these efforts, it aims to build a high-performing public sector.

Nurul Shuhairah Binti Mukhtar is the Deputy Head of the Centre for Training Development and Advanced Studies at INTAN. With 22 years of robust experience in the public sector, she has made significant contributions across various ministries, including the Ministry of Entrepreneur and Cooperative Development, Ministry of Works, Ministry of Agriculture, and Ministry of International Trade and Industry. Since joining INTAN in 2021, she has been instrumental in shaping and overseeing all coaching initiatives under the organization. A certified professional coach and facilitator, Nurul is dedicated to enhancing leadership development and empowering individuals to reach their full potential in the public service sector.

#### The Future of Personal Branding Unleashed

#### Prasath Kanagaras | Point Blank Mediaworks Sdn Bhd

#### Coaches have to reform!

The Future of Personal Branding Unleashed explores the transformative power of personal branding in a rapidly evolving digital landscape. As technology and societal norms reshape how we connect and communicate, this concept dives deep into innovative strategies to build, amplify, and sustain a personal brand that stands out. This journey empowers coaches to align their unique strengths, values, and stories with the demands of a future-driven world. By combining authenticity with cuttingedge tools, this guide unlocks the secrets to creating a compelling identity that resonates, influences, and inspires in both professional and personal spheres. It's about identity and reputation with clear positioning!

Prasath Kanagaras (PK), an Advisory Brand Coach with over 15 years of industry experience, has collaborated with 400+ global brands. He founded Point Blank Mediaworks, a branding agency, and PK Speaks, a training division empowering brand owners and marketers. PK is a captivating storyteller and certified trainer, infusing energy and engaging content into his sessions. With a deep understanding of branding and a pulse on modern marketing trends, his strategies remain impactful and relevant. PK's commitment to growth empowers individuals and businesses to reach new heights in the ever-evolving marketing landscape.





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### Connecting with Our Stakeholders through The Coaching Masteries®

#### C.J. Ng | Directions Management Consulting Co., Ltd

Imagine doubling your influence and impact, not through complex strategies or forceful tactics, but through authentic connection. Our success isn't just determined by what we know but is shaped by how well we connect and engage our stakeholders. Today, we'll explore a framework that integrates timeless reciprocity principles with IAC coaching masteries. This framework will empower you to move beyond "telling" and foster authentic stakeholder partnerships built on trust, presence, and mutual success. You'll leave with practical tools to deepen stakeholder relationships, strengthen connections, and drive mutual success. Are you ready to transform your stakeholder relationships?

C.J. Ng is a highly regarded sales, leadership, and team coaching facilitator with extensive experience improving performance for companies across Asia, including Cisco, HP, Honeywell, BASF, and Evonik. With a background in management positions in marketing and learning & development, C.J. has a deep understanding of diverse corporate cultures and functional roles. As the IAC Singapore Chapter Leader and a bilingual facilitator, he brings expertise in various assessment tools. He is also the author of Winning the B2B Sale in China, further showcasing his extensive knowledge in the business and coaching domains.

#### If You Can Coach, You Can Sell Leow Leik Hong | DPC Training

Many coaches excel at coaching but struggle to promote their services, which can be frustrating. In this session, LeikHong will discuss the similarities between coaching and selling and how you can develop a sales process to effectively promote your coaching services, ultimately allowing you to help more people.

Leik Hong brings over a decade of experience in sales strategy, digital marketing, and leadership development. As a respected speaker and trainer, he has empowered more than 50,000 individuals across Asia Pacific and Europe.

His expertise spans industries such as engineering, technology, automotive, and retail, and his passion lies in helping businesses unlock their full potential. He is fluent in English, Mandarin, Bahasa Malaysia, and Cantonese.





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# Al-Driven Pre-Coaching Assessments: Scaling Human-Centric Development for the Future of Work

#### Robert Abbanat | GloCoach



Discover how AI is revolutionizing the coaching landscape with pre-coaching assessments that combine scalability, depth, and accessibility. Leveraging techniques like Retrieval-Augmented Generation (RAG) and Fine Tuning, AI-powered agents can deliver evidence-based, unbiased insights previously reserved for senior executives. This session will explore the GloCoach OBA as a case study, demonstrating how AI enables cost-effective, culturally adaptive, and multilingual assessments, empowering organizations to support diverse and global workforces. Learn how these advancements foster a human-centric approach to coaching, making tailored development accessible to a broader audience and equipping leaders and teams to thrive in the future of work.

Rob is the CEO and Co-Founder of GloCoach, a platform leveraging AI to deliver human-centric talent development solutions. Previously, he founded Engineered Multimedia and served as a consultant for NASA, contributing to interplanetary missions like Mars Pathfinder. Rob also led M1 Capital Group, an investment bank in Asia Pacific. He has been honored as Young Entrepreneur of the Year by Ernst & Young, Outstanding Georgia Citizen by the Secretary of State, and Cubmaster of the Year by the Boy Scouts of America. Rob holds a BS in Physics, an MS in Aerospace Engineering, and an MBA from MIT.

#### **Coaching to Enable People-Centered Leadership**

### Dr. G. Rajkumar | CEO, HR Footprints Management Services Pvt. Ltd

Business and organizations expect leaders to bring domain expertise, market awareness, customer centricity, and growth orientation to ensure high performance. Embedded within these expectations is the ability to carry the team along, engage, develop, and retain them. Many leaders who excel in business acumen and domain knowledge often overlook people leadership. Coaching is a powerful process to build people-centricity in leaders and make them more well-rounded. This session will share real-life stories of transformation through coaching.

Dr Raj is the CEO of HR Footprints Management Services, a consulting firm with about two decades of rich track record. He is a coach, development facilitator, author and advisor. More than 30,000 learners and about 200 leaders enriched themselves thru Dr raj courses and coaching sessions. He helped several global organizations such as Airbus, Oracle, Wells Fargo, UBS, Cognizant, Dr Reddy's Labs, Tata Group, Indian School of Business, Larsen & Toubro and so on.





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### The Ripple Effect of Coaching: A Catalyst for Change and Future Leaders

#### Aleena Che Ramli | Learning Edge Sarawak

In a world reshaped by technology and societal shifts, coaching stands as a beacon of transformation—empowering individuals, uplifting communities, and inspiring organisations. This keynote explores coaching's impact in unlocking human potential. It begins with individuals, fostering a limitless mindset that nurtures resilient leaders ready for the future. It extends to communities, blending personal and professional lives to build trust and relationships. Finally, it ignites organisations, promoting accountability, teamwork, and leadership. Through the IAC Masteries, discover how coaching sparks change, fostering growth, connection, and limitless possibilities.

Aleena Che Ramli is a powerful example of resilience and transformation. After losing her sight at 28, she turned adversity into opportunity, building a life filled with growth and purpose. She is the founder of Learning Edge Consultant Sarawak, a Certified Professional Coach, Motivational Speaker, HRDC Trainer, Disability Equality Trainer, and Accredited Strategic Life Coach. With nearly 25 years of experience in mindset and personal empowerment, Aleena's journey inspires others to overcome challenges, embrace change, and unlock their potential. She believes in the ripple effect of coaching, where one empowered individual sparks broader transformation.

#### **Empathetic Leadership: Coaching for the Future of Work**

#### Rita Tsui | President of Asia HRM & Asia HR Woman Club

In the evolving work landscape, empathy, agility, and human connection are becoming essential for leadership. This session examines how coaching can cultivate these qualities among leaders. Attendees will learn innovative coaching methodologies that enhance emotional intelligence, adaptability, and interpersonal relationships. By integrating empathetic practices into leadership, participants will be empowered to navigate complexities, inspire collaboration, and lead organizations to sustainable success.

Rita Tsui is a seasoned executive coach and HR strategist with 25+ years of experience across Asia. As an ICF-credentialed coach and certified trainer with the John Maxwell Team, she empowers leaders and teams to achieve breakthrough growth. Rita's expertise spans leadership development, talent acquisition, and organizational development, having led impactful training sessions across Hong Kong, Singapore, China, and Vietnam. A sought-after speaker, Rita has contributed to prominent forums like the Economic Times Phoenix CXO Summit. Holding a Master's in Business Administration, Rita's life motto is "To add value to people," driving her dedication to HR and leadership excellence.









# Coaching for Innovation: Unlocking Creativity and Learning in the Tech Workplace

#### Dr. Antakirana, PCC | PT. Komunika Cipta Performa

In this session, we will explore how coaching can be a powerful tool for fostering innovation and unlocking creativity in tech-driven workplaces. Participants will learn how coaching techniques can cultivate a culture of continuous learning, encourage problem-solving, and inspire fresh ideas. The session will cover practical strategies for coaching individuals and teams to navigate the fast-paced, ever-evolving tech landscape while embracing change and experimentation. By the end of the session, attendees will understand how to implement coaching practices that drive innovation, enhance collaboration, and create a resilient, future-ready workforce in their organizations.

He is a founder & CEO of PT. Komunika Cipta Performa; a Certified Neuro Semantics NLP Master Practitioner from International Society of Neuro-Semantics®; a Certified Masteries Practitioner from International Association of Coaching®; a Certified Trainer/Expert of Points of You®; an Associate Certified Meta-Coach® of Meta-Coach Foundation; a Professional Certified Coach of International Coaching Federation®; a Certified Microlearning Designer of Gnowbe® and a Certified BNSP Trainer 5th Level KKNI. He has awarded as The Most Talented Coaching Leaders, Jakarta (2019), The 101 Most Fabulous Global Coaching Leaders, India (2020), and The Most Influential Coaching Leaders in Indonesia, Jakarta (2023).

# Leading as a Certified Professional Coach at Ministry of Health Malaysia

# Dr. Raoul Muhammad Yusof Sibert | Ministry of Health Malaysia

Workplace learning is critical for innovation, but often neglected. Leaders seek more creativity, but real change begins with learning. When workplaces focus only on doing, employees miss opportunities for reflection and integration. This session discusses the need for leadership transformation into a coaching approach. By coaching teams, leaders can foster ownership, synergy, and innovation, turning insights into actionable outcomes. Coaching creates an inclusive, diverse environment where everyone feels a sense of belonging and becomes more resourceful, driving cutting-edge innovation and performance.

Dr. Raoul @ Muhammad Yusof Sibert is an experienced medical professional with over two decades of service in Malaysia's healthcare sector. Currently serving as the Deputy State Health Director (Medical) at the Federal Territories of Kuala Lumpur and Putrajaya Health Office.

Dr. Yusof has held various key positions across hospitals in both East and West Malaysia. He was appointed as the Director of Hospital Pakar Sultanah Fatimah Muar in April 2018, where he contributed significantly to multiple hospital committees, driving medical advancements and improving healthcare delivery. With extensive knowledge in the medical field, Dr. Yusof has delivered numerous training sessions on diverse medical topics.





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#### **CONFERENCE FEES**

#### **Early Bird**

Before 31<sup>st</sup> March 2025

**RM 1,500** 

#### **Normal Rate**

Limited to 200 pax only

**RM 2,000** 

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